

NYWFIA - 2011 Regional Meetings

Meeting begins: 9:00 AM, Meeting ends: 4:00 PM, Registration: 8:30 AM
Morning beverages, lunch, and afternoon refreshments provided.

Tuesday, September 27, 2011

Millennium Hotel

2040 Walden Avenue
Cheektowaga, NY 14225
(716) 681-2400

Registration Deadline: (09/12/11)

Tuesday, October 18, 2011

Crowne Plaza Syracuse

701 East Genesee Street
Syracuse, NY 13210
(315) 479-7000

Registration Deadline: (09/23/11)

Tuesday, November 1, 2011

Westchester Marriott Tarrytown

670 White Plains Road
Tarrytown, NY 10591
(914) 631-2200

Registration Deadline: (10/07/11)

Wednesday, November 2, 2011

Westchester Marriott Tarrytown

670 White Plains Road
Tarrytown, NY 10591
(914) 631-2200

Registration Deadline: (10/07/11)

Wednesday, November 16, 2011

Albany Marriott Hotel

189 Wolf Road
Albany, NY 12205
(518) 458-8444

Registration Deadline: (10/26/11)

Meeting Description: To provide FEDS/Fraud Unit/Eligibility and other social services staff with:

- Updated training on current and upcoming fraud prevention and detection tools
- Update on OTDA Program Integrity initiatives
- Basic training skills on how to recognize and investigate cases of suspected fraud
- A forum/question and answer period to discuss common issues regarding fraud

Target Population: FEDS/Fraud Unit staff and supervisors, eligibility staff, supervisors, and other social service staff that interact with the FEDS/Fraud programs

Course Prerequisites: Participants are encouraged to attend the meeting closest to their county seat.

AGENDA

08:30 – 09:00 am Registration

09:00 – 09:15 am Welcome

09:15 – 12:00 pm OTDA - Updates

OTDA staff will conduct training on electronic applications (e-apps) currently in use as well as those that are planned for the future, and how the e-apps interface with other systems, such as myBenefits, myWorkspace and NYC's Paperless Office System. Staff will also discuss Front End Detection System audit results, best practices and the proposed design of the new FEDS reporting application and database. Updates on other Program Integrity initiatives will also be provided.

12:00 – 01:00 pm Lunch (provided)

01:00 – 03:45 pm Taking Better Statements

Everyone involved in social welfare work is likely to find a time when they need to take a statement from a witness or suspect in anticipation of some future court action. This training presented by Retired Monroe County Sheriff's Department Sergeant Thomas Vasile is a fundamental approach to taking witness/victim statements. Mr. Vasile will cover the proper way to extract

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information, the proper demeanor, ways to solicit conversation and some of the do's and don'ts of statement taking. Included in the training is a review of the major points on interviews with suspects and statements taken from perpetrators of crimes. Also included in the instruction is an overview of "Neurolinguistic Programming" and how to better develop a rapport with victims, witnesses and suspects as well as what to look for when someone is being deceitful. Handouts will be provided.

03:45 – 4:00 pm Closing remarks

See STARS announcement for complete details.