

TRAINING SESSION DESCRIPTIONS

BASIC INVESTIGATIVE TECHNIQUES FOR eBAY, MySPACE, AND BLOGS

This session, presented by James Thompson, Administrative Manager of the Broome County Government Security Division will discuss and demonstrate various tools available in using the Internet to gather investigative data. Other investigative avenues such as social networking, auction, and “popular look-up” sites will be explored as well.

CONFLICT RESOLUTION

Sgt. Rick Keddy of the Nassau County Police Academy will discuss ways to reduce tensions and avoid conflicts during interviews and interrogations. The goal of the session is to demonstrate how certain interview techniques unintentionally cause stress and how to avoid inflammatory words and body language.

DISQUALIFICATIONS THROUGH ADMINISTRATIVE HEARINGS AND CONSENT AGREEMENTS

From a local district perspective, this workshop will show how the process of referring clients to administrative disqualification hearings (ADH) and having clients sign Disqualification Consent Agreements save time and money. While the ADH process for intentional program violations may seem like a daunting task, this session offers some examples of what works and will demonstrate how an ADH is used to disqualify individuals who have broken the rules, validate policies for combating fraud and abuse, maintain the integrity of your programs, and translate into real savings and cost avoidance. Helpful tips to packaging and presenting ADH’s will be offered.

The Disqualification Consent Agreement may be just what you are looking for as an Alternative to Prosecution. This portion will address how counties and their prosecutors can work together to disqualify individuals from certain program areas while avoiding criminal prosecution.

IDENTIFYING DECEPTIVE BEHAVIOR

This session, as a follow up to the 2007 Regional Training Session presentations, will feature New York State Police Sr. Investigator Dennis Moessner presenting advanced techniques for the investigator to employ while discussing the anatomy of a formal investigative interview, interview dynamics and the indicators of deceptive language and behaviors.

INTERAGENCY COOPERATION

FBI Special Agent James T. Lyons Jr. will discuss the many faceted issues of interagency cooperation. Numerous case examples will be discussed from the Southern Tier of New York that achieved both successful investigations as well as prosecutions as a direct result of individuals and agencies working together for a common goal.

MANDATED REPORTER UPDATES

Program Coordinator Janice M. Severson of the Center for the Development of Human Services will instruct participants on common definitions, how to complete reporting requirements to fulfill their professional legal mandate, and discuss legislative updates impacting their legal responsibility.

NYS OCFS UPDATES AND INITIATIVES

New York State Office of Children and Family Services home office staff will discuss the recently adopted FEDS program for day care services as well as new Office initiatives such as informal provider income matches and improper payment audits.

NYS OCFS AND THE LOCAL DISTRICT – PARTNERING TOGETHER

New York State Office of Children and Family Services home office and local DSS staff will jointly present best practices for a comprehensive day care fraud program at the local level. Staff from St. Lawrence and Suffolk counties will discuss the importance of knowing everyone's role and working as a team under OCFS guidelines in having a successful day care fraud program.

NYS OMIG – BENEFICIARY FRAUD WORKGROUP

An eleven county workgroup was formed to help the NYS Office of the Medicaid Inspector General (OMIG) develop a mutually beneficial approach to integrate OMIG into the areas of Medicaid beneficiary fraud prosecutions and recoveries. Joseph Hazard and Charles Testo of OMIG will report the results of the workgroup, including a draft proposal for reporting criminal and civil Medicaid beneficiary fraud.

NYS OTDA PROGRAM INTEGRITY INITIATIVES

Richard Nawrot and Maria Schollenberger of NYS OTDA Program Integrity will discuss the new Legally Exempt Day Care Provider computer match, the proposed Workers Compensation Board computer match and the development of new web-based databases for both the Front End Detection System and the Recipient Fraud Computer Matches (PARIS/Prison/Fleeing Felon). They will also provide updates on current Program Integrity initiatives, such as the status of the Fleeing Felon computer match, the delivery of National Directory of New Hires data to local districts via the Welfare Management System's (WMS) Resource File Integration (RFI) subsystem and modifications to the TALX Corporation contract and TALX data delivery.

NYS OTDA PROGRAM INTEGRITY ROUND TABLES DISCUSSIONS

NYS OTDA Program Integrity staff will offer in this proven format interactive discussions and group brainstorming sessions in the following areas: Administrative Disqualification Hearings/Intentional Program Violations (ADH + IPV); Automated Finger Imaging System (AFIS); Front End Detection System/Eligibility Verification Review (FEDS + EVR); Recipient Fraud Computer Matches (PARIS/Prison/Fleeing Felon) + Auto Close; and enhancements to the National Directory of New Hires computer match and contract with the TALX Corporation (NDNH + TALX).

RECOGNIZING FRAUDULENT AND ALTERED DOCUMENTS

NYS DMV Senior Investigator Daniel Haughney will present an introduction into common security features found on identity documents, as well as a "crash course" in identifying common counterfeit documents. Counterfeit documents currently being found in New York State will also be discussed. New York, out of state, and federally issued documents will be discussed.

SOCIAL SECURITY ADMINISTRATION INVESTIGATIONS

Special Agent Nicole McNamee Wicks of the Social Security Administration, Office of the Inspector General, will discuss the types of investigations her office does and how she can partner with local fraud investigators and eligibility staff.

TRIAL SKILLS AND TECHNIQUES – A MOCK TRIAL

Christine Burke and Andrew Weiss from the Nassau County District Attorney's Office will present a mock trial during which they will explain the inner workings of a criminal trial and highlight various skills investigators and other DSS program staff need if called as a witness. The presenters will explain the roles of everyone involved in a criminal trial and what to expect if you are ever called to testify as a witness. Judge Vincent Versaci, of the Schenectady City Court, Criminal Term will preside over the trial.